



## TEARDROP BABY SERVICE

Losing a Baby in the first 20 weeks of Pregnancy

*Some little souls come into our lives,  
but are gone too soon.  
However they leave a handprint on our heart  
to remember them by.*

**Olsens can provide you with a very special, very personal, Teardrop Baby Service to acknowledge and commemorate the loss of your baby.**

The death of your baby or child is one of the most devastating losses you will experience. The ripple effect includes members of your immediate and extended families, all of whom will have special needs at this time.

You are not obliged to arrange a funeral for a baby lost during the first 20 weeks of pregnancy, however we can help if you wish to do so.

A Teardrop Baby Service is a highly personalised service to commemorate the loss of your baby and to help your family with the bereavement process.

Olsens has the experience, compassion and commitment to care for you at this very difficult time and we are available to make arrangements with you in our office, at your home or in hospital.

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**Olsens will be by your side through all aspects of the service.**

- We provide for the transfer of your baby from hospital into our care, a coffin, flowers and cremation;
- A private service is arranged for a small group of between two to ten people wishing to farewell baby;
- You may choose to include poetry or prayer in this service;
- We transform our Lounge into an intimate chapel for the service;
- The service is approximately 15 minutes in duration and is conducted by a female member of our compassionate and experienced staff;
- We also provide a Naming Certificate and Remembrance Candle.

**Olsens has become a leader in organising meaningful services for babies and children and in providing bereavement support for families whenever it is required.**

This has been achieved by ongoing consultation with the maternity wards and social workers of hospitals regarding special needs for creating lasting memories of a baby who has died and with consideration for the continuing emotional care of the parents.

If you need support at any time you are encouraged to contact our bereavement support staff following bereavement as you adjust to your loss. We may also make referrals to other agencies for ongoing assistance or specialised care.

**We are available to discuss arrangements or to help by answering any questions that you may have. Our telephone number for 24 hour, 7 day service is 9545 3477.**

***Olsens all hours support line 9545 3477***

