



BABY MEMORIES SERVICE

*Mention of my child's name
may bring tears to my eyes
but it never fails to bring music to my ears.
If you are really my friend,
let me hear the beautiful music of his name.
It soothes my broken heart
and sings to my soul.*

"Author unknown. Reprinted from SIDS and KIDS Newsletter"

Olsens can provide you with a special, very personal, Baby Memories service to acknowledge and commemorate the loss of your baby or child.

The death of your baby or child is one of the most devastating losses you will experience. The ripple effect includes members of your immediate and extended families, all of whom will have special needs at this time also. Olsens endeavours to meet these needs, firstly with the funeral service, then with ongoing support.

A Baby Memories service is a specially designed funeral service for a lost baby or child and their family and close friends to acknowledge the loss of the family member and to help with the start of the grieving process.

Olsens has the experience, compassion and commitment to care for you at this very difficult time and we are available to make arrangements with you in our office, at your home or in hospital.

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Olsens will be by your side through all aspects of the funeral

- We provide for the transfer of your child from hospital or home into our care
- Arrangements for the service are managed by a member of our caring and experienced female staff
- We will obtain all the relevant details and certificates required for a burial or cremation
- We will meet with you to discuss options as to when and where the service can be held
- We can consult with your chosen clergy or celebrant or introduce you to one who can assist and support you through the service
- We can arrange flowers, music and anything else you might like to include to make the service more meaningful for you
- When a service is required for a small group of between two to ten people, we are able to transform our Lounge into an intimate chapel for the service. Our chapels can be decorated with balloons, toys or any items that are significant to your family
- We also provide a Naming Certificate for babies and a Remembrance Candle
- We service all cemeteries and crematoriums

Olsens has become a leader in organising meaningful services for babies and children and in providing bereavement support for families whenever it is required.

This has been achieved by ongoing consultation with the maternity wards and social workers of hospitals regarding special needs for creating lasting memories of a baby who has died and with consideration for the continuing emotional care of the parents.

If you need support at any time you are encouraged to contact our bereavement support staff.

We are available to discuss arrangements or to help 24 hours a day, 7 days a week.

Olsens all hours support line 9545 3477

